

INTEROPERABILITY REPORT

Ascom i62
Extreme Networks

Wireless platform XCC

v. 05.16.01.0025

Ascom i62 v. 6.2.0

Morrisville, NC, USA

Dec 2020

ascom

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Introduction

This document describes a summary of the interoperability verification results of the Ascom's and Extreme Networks platform, necessary steps and guidelines to optimally configure the platforms and support contact details. The report should be used in conjunction with both Extreme Networks and Ascom's platform configuration guides.

About Ascom

Ascom is a global solutions provider focused on healthcare ICT and mobile workflow solutions. The vision of Ascom is to close digital information gaps allowing for the best possible decisions – anytime and anywhere. Ascom's mission is to provide mission-critical, real-time solutions for highly mobile, ad hoc, and time-sensitive environments. Ascom uses its unique product and solutions portfolio and software architecture capabilities to devise integration and mobilization solutions that provide truly smooth, complete and efficient workflows for healthcare as well as for industry, security and retail sectors.

Ascom is headquartered in Baar (Switzerland), has operating businesses in 18 countries and employs around 1,300 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.

About Extreme Networks

Extreme Networks, Inc. (EXTR) is the industry's first cloud-driven, end-to-end enterprise networking company. Our best-of-breed technology solutions, from the wireless and IoT edge to the data center, are flexible, agile, and secure to accelerate the digital transformation of our customers and provide them with the fastest path to the autonomous enterprise. Our 100% in-sourced services and support are number one in the industry. Even with 50,000 customers globally, including half of the Fortune 50 and some of the world's leading names in business, hospitality, retail, transportation and logistics, education, government, healthcare, and manufacturing, we remain nimble and responsive to ensure customer and partner success. We call this Customer-Driven Networking™. Founded in 1996, Extreme is headquartered in San Jose, California. For more information, visit Extreme's website or call 1-888-257-3000.

Site Information

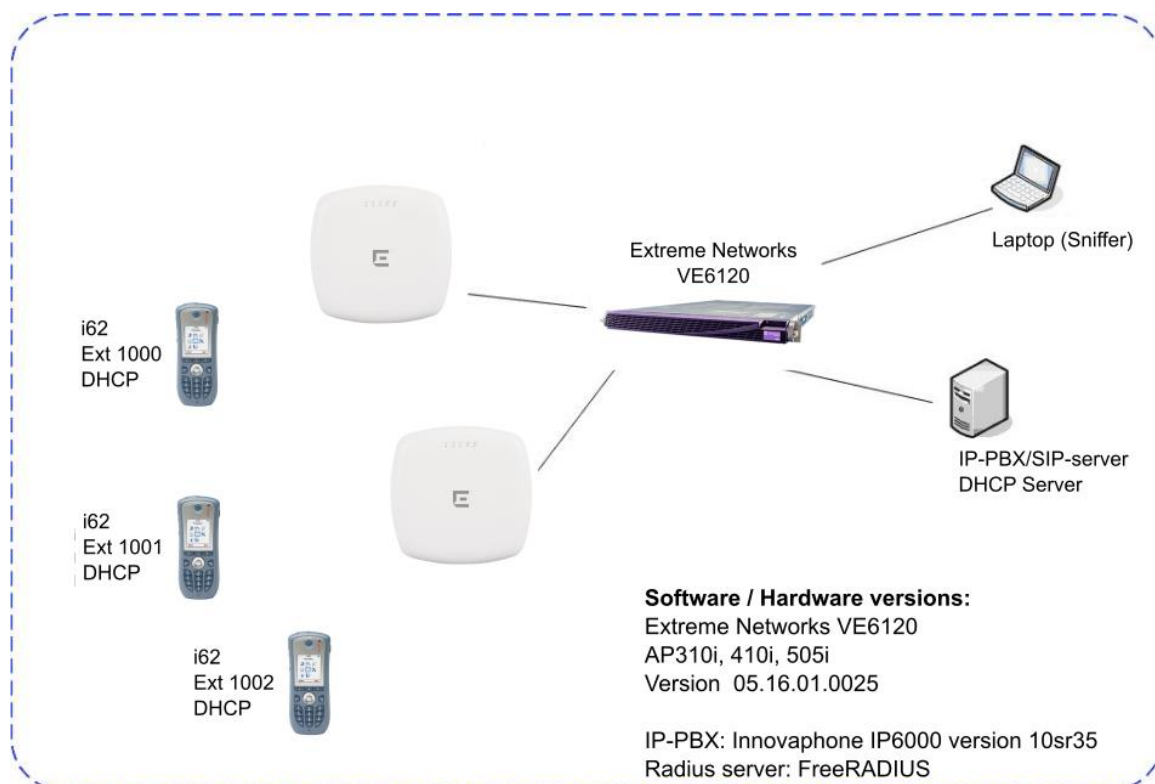
Verification site

Ascom US
300 Perimeter park drive
Morrisville, NC, US-27560
USA

Participants

Karl-Magnus Olsson, Ascom, Morrisville

Verification topology



Summary

General conclusions

The verification, including association, authentication and call stability tests generated in general very good results even though a couple of less severe issues were observed (documented under Known Limitations section)

Roaming times were measured in the range of around 50ms when using WPA2-PSK/AES. Due to an issue with Opportunistic key caching roaming times with .1X/EAP authentication was longer than expected.

Compatibility information

Based on the test of 310i, 410i and 505i we consider following list of access point models to be covered.

Supported Partner Access Points with Extreme Networks version 05.16.01.0025:

AP310i/e

AP410i/e

AP505 and 510 i/e

AP 360i/e, 460i/e and 560i (outdoor)

Supported controller platforms with Extreme Networks 05.16.01.0025:

E1120

E2120

E3120

VE6120/VE6125

VE6120H

Verification overview

WLAN Compatibility and Performance

High Level Functionality	Result	Comments
Association, Open with No Encryption	OK	
Association, WPA2-PSK / AES Encryption	OK	
Association, PEAP-MSCHAPv2 Auth, AES Encryption	OK	
Association with EAP-TLS authentication	OK	
Association, Multiple ESSIDs	OK	
Beacon Interval and DTIM Period	OK	
PMKSA Caching	OK	
WPA2-opportunistic/proactive Key Caching	NOK	See known issue
WMM Prioritization	OK	
802.11 Power-save mode	OK	
802.11e U-APSD	OK	
802.11e U-APSD (load test)	OK	
Roaming, WPA2-PSK, AES Encryption	OK	Typical roaming time 52ms
Roaming, PEAP-MSCHAPv2 Auth, AES Encryption	NOK	See known issue

Average roaming times are measured using 802.11a/n. Refer to Appendix B for detailed test results

Known limitations

Description and Consequence	Workaround	Ticket(s) raised
Problem with Opportunistic Key Caching (OKC). Full Key exchange triggered when roaming resulting in longer roaming times (1s+). Affecting .1X/EAP Authentication only Under investigation by Extreme Networks.	Use PSK authentication	Contact Ascom or Extreme Wireless support
Low Tx power level issue on ch36 with AP 310.	Use AP image AP3xx-LEAN-7.5.1.0-015R.img (or later)	

For additional information regarding the known limitations please contact interop@ascom.com or support@ascom.com.

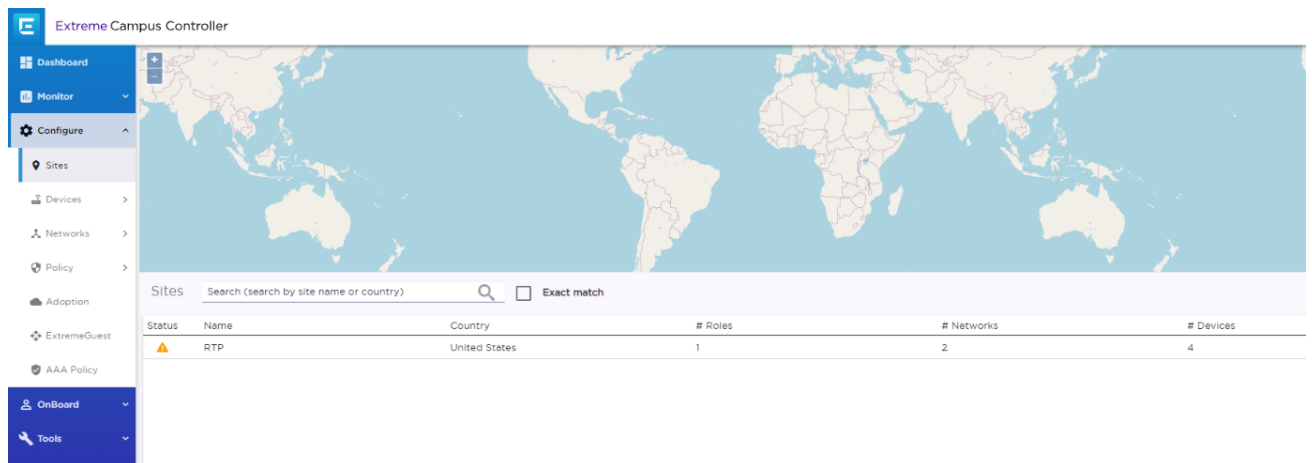
For detailed verification results, refer to Appendix B: Detailed Verification Records.

Appendix A: Verification Configurations

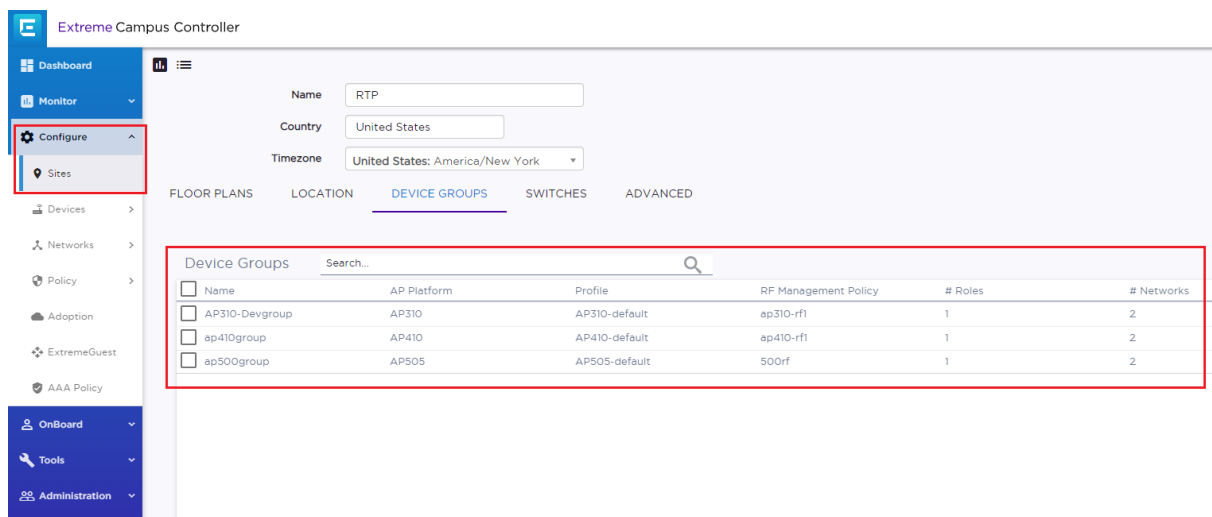
Extreme Networks XCC v. 05.16.01.0025

In the following chapter you will find screenshots and explanations of basic settings in order to get an Extreme Networks wireless system to operate with an Ascom i62. Please note that security settings were modified according to requirements in individual test cases.

Site Setup



Site configuration. Here RTP



Add a device group per AP model. In this example AP 310, 410 and 500

Edit Device Group



Name: AP310-Devgroup

Profile: AP310-default

RF Management: ap310-rf1

Access Points

Name	Hardware Type	
2014Y-1141500000	AP310i-FCC	<input checked="" type="checkbox"/>
2014Y-1156600000	AP310i-FCC	<input checked="" type="checkbox"/>

Total Access Points: 2

Selected Access Points: 2

DELETE

CLOSE OK

Add access points to device group and configure Profile and RF Management

Extreme Campus Controller

Dashboard

Monitor

Configure

Sites

Devices

Networks

Policy

Adoption

ExtremeGuest

AAA Policy

OnBoard

Tools

Administration

Edit Profile

Name: AP310-Devgroup

Count: 2

Timezone: UTC

FLOOR PLANS

LOCATIONS

NETWORKS

Radio 2

Device Groups

AP310-Devgroup

ap410group

ap500group

Total Items: 3

Advanced (Radio 2)

OCS Channels: 36, 40, 44, 48, 149, 153, 157, 161, 165

OCS Interval (DTIMs): 20

LDPC: Enabled

STBC: Disabled

Guard Interval Mode: Auto

Airtime Fairness Mode: Off

Maximum Distance: 100

Tx Beam Forming: MU_MIMO

Radio Share Mode: Off

ADDBA support: Enabled

Aggregate MSDU: Disabled

Minimum Basic Rate: 6

Aggregate MPDU: Enabled

Aggregate MPDU max # of subframes: 30

DTIM: 2

OFDMA: Off

BSS Color: 0

Target Wake Time: Enabled

Cell Size Control

Radio 2 - 5 GHz

On

a/n/ac/ax

Advanced

CANCEL Save

The Profile Radio settings were left as default.

- Ascom recommends a DTIM period of at least 2 but no higher than 5.
- For Radio 1 (2.4GHz) is recommended to set the Min Basic Rate to 12Mbps to increase the performance.

Name ap310-rf1

BASIC **CHANNEL AND POWER** SCANNING RECOVERY SELECT SHUTDOWN

Radio	2.4 GHz	5 GHz
Channel Width	20MHz ▼	20MHz ▼
Min Tx Power [dBm]	6	8
Max Tx Power [dBm]	12	12
Channel Plan	3-Channel Plan ▼	All Non-DFS Channels ▼

CANCEL Save

RF Management Policy

- Make sure a 3 –channel plan is used on the 2.4GHz radio
- Note that Tx power level and channel was manually set for test purpose.

General guidelines when deploying Ascom i62 handsets in 802.11a/n/ac environments:

1. For environments not utilizing 802.11k Neighbor Report - Enabling more than 8 channels will degrade roaming performance. (In situations where UNII1 and UNII3 are used, a maximum of 9 enabled channels can be allowed) Ascom does not recommend exceeding this limit unless 802.11k is in use.
2. Ascom do support and can coexist in 80MHz channel bonding environments. The recommendations is however to avoid 80 MHz channel bonding as it severely reduces the number of available non overlapping channels.
3. Make sure that all non-DFS channel are taken before resorting to DFS channels. The handset can cope in mixed non-DFS and DFS environments; however, due to “unpredictability” introduced by radar detection protocols, voice quality may become distorted and roaming delayed. Hence Ascom recommends if possible avoiding the use of DFS channels in VoWIFI deployments.

*) Dynamic Frequency Selection (radar detection)

Security settings (PSK)

The screenshot shows the 'Extreme Campus Controller' configuration page. On the left is a sidebar with navigation options: Dashboard, Monitor, Configure (selected), Sites, Devices, Networks, Policy, Adoption, ExtremeGuest, AAA Policy, and OnBoard. The main content area is titled 'General SSID settings' and contains the following fields:

- Network Name: ExtremeXCCInteropPSK
- SSID: ExtremeXCCInteropPSK
- Status: Enabled (dropdown)
- Auth Type: WPA2-Personal (PSK) (dropdown) with an 'EDIT PRIVACY' button
- Enable Captive Portal: ☐
- MAC-based authentication (MBA): ☐
- Default Auth Role: Enterprise User (dropdown) with add, edit, and delete icons
- Default VLAN: Bridged at AP untagged (1) (dropdown) with add, edit, and delete icons

At the bottom of the main area are two tabs: 'ADVANCED' (selected) and 'SCHEDULING'.

General SSID settings.

Privacy Settings



The 'Privacy Settings' dialog box contains the following configuration options:

- TKIP-CCMP: ☐
- Protected Management Frames: Disabled (dropdown) with an information icon
- WPAv2 key: (password field)
- Mask: ☒ (checkbox)

A 'Close' button is located at the bottom right of the dialog.

Privacy settings for WPA2-PSK, AES encryption.

Security settings (802.1X / PEAP-MSCHAPv2)

The screenshot shows the 'Configure' page for a network configuration in the Extreme Campus Controller. The left sidebar contains navigation options: Dashboard, Monitor, Configure (selected), Sites, Devices, Networks, Policy, Adoption, ExtremeGuest, and AAA Policy. The main configuration area is titled 'Network Name' and contains the following settings:

- Network Name: ExtremeXCCInterop1X
- SSID: ExtremeXCCInterop1X
- Status: Enabled
- Auth Type: WPA2-Enterprise (802.1X/EAP) (with an 'EDIT PRIVACY' button)
- Enable Captive Portal: ☐
- MAC-based authentication (MBA): ☐
- AAA Policy: Local onboarding (with add, edit, and delete icons)
- Authentication Method: Default (with a 'CONFIGURE DEFAULT AAA' button)
- Default AAA Authentication Method: RADIUS
- Primary RADIUS: 172.20.94.2
- Backup RADIUS: None
- LDAP Configuration: None
- Default Auth Role: Enterprise User (with add, edit, and delete icons)
- Default VLAN: Bridged at AP untagged (1) (with add, edit, and delete icons)

At the bottom of the configuration area are two tabs: 'ADVANCED' (selected) and 'SCHEDULING'.

Configuration of authentication using external Radius server, 802.1X (Step 1). In this example is WPA2-AES/CCMP used.

- Select WPA2-Enterprise (802.1X/EAP)

Note. EAP Authentication not recommended until the problem with OKC has been resolved.

Privacy Settings



TKIP-CCMP ☐

Protected Management Frames ⓘ Disabled ▾

Fast Transition ☐

Close

Privacy settings for WPA2-Enterprise (802.1X/EAP)

Note. EAP Authentication not recommended until the problem with OKC has been resolved.

Default AAA Configuration

?
×

Authentication Method

RADIUS

Primary RADIUS

172.20.94.2

+
✎
🗑

Backup RADIUS

None

+

LDAP Configuration

None

+

Authenticate Locally for MAC
☐

CANCEL

Save

Configuration of authentication using external Radius server (Step 2). Select the server to use. The server is created/configured in next step.

RADIUS Server

?
×

RADIUS Server IP address

172.20.94.2

Response Window [Seconds]

20

Authentication Timeout Duration [Seconds]

2

Authentication Retry Count

1

Authorization Client UDP Port

1812

Proxy RADIUS Accounting Requests
☐

Accounting Client UDP Port

1813

Shared Secret

.....

☒ Mask

Advanced

CANCEL

Save

Configuration of authentication using external Radius server (Step 3).

- The IP address and the secret must correspond to the IP and the credential used by the Radius server.

Note. Depending on which Authentication method used it might be necessary to add a certificate into the i62. PEAP-MSCHAPv2 requires a Root certificate and EAP-TLS requires both a Root certificate and a client certificate.

Advanced Settings


?
×

Agile Multiband i	<input type="checkbox"/>
RADIUS Accounting	<input type="checkbox"/>
Hide SSID	<input type="checkbox"/>
Include Hostname	<input type="checkbox"/>
Radio Management (11k) support	<input checked="" type="checkbox"/>
Beacon Report	<input checked="" type="checkbox"/>
Quiet IE	<input type="checkbox"/>
U-APSD (WMM-PS)	<input checked="" type="checkbox"/>
Use Admission Control for Voice (VO)	<input type="checkbox"/>
Use Admission Control for Video (VI)	<input type="checkbox"/>
Use Admission Control for Best Effort (BE)	<input type="checkbox"/>
Use Global Admission Control for Background (BK)	<input type="checkbox"/>
Client To Client Communication	<input checked="" type="checkbox"/>
Pre-Authenticated idle timeout (seconds)	<input type="text" value="300"/>
Post-Authenticated idle timeout (seconds)	<input type="text" value="1800"/>
Maximum session duration (seconds)	<input type="text" value="0"/>

Close

- Make sure that U-APSD (WMM-PS) is enabled. U-APSD is mandatory for optimal performance.

Note. I62 does not support 11k but have no problem with having the setting enabled on the system side.

 Edit parameters for 1002 ✕

Device type:

Parameter definition:

	Name	Value	
<ul style="list-style-type: none"> Network <ul style="list-style-type: none"> General Network A Network B Network C Network D Device Audio Presence Location VoIP Customization Services Alarm Push-To-Talk Headset User Profiles System Profiles Shortcuts 	Network name		?
	DHCP mode	On	?
	802.11 protocol	802.11a/n	?
	SSID	ExtremeXCCInteropPSK	?
	Security mode	WPA-PSK & WPA2-PSK	?
	WPA-PSK passphrase	*****	?
	Voice power save mode	U-APSD	?
	802.11a/n channels	Non DFS	?
	Advanced: 802.11 channels		?
	World mode regulatory domain	USA	?
	Transmission power	Automatic	?
	IP DSCP for voice	0x2E (46) - Expedited Forward...	?
	IP DSCP for signaling	0x1A (26) - Assured Forwardi...	?
	TSPEC Call Admission Control	Off	?
	Transmit gratuitous ARP	No	?
	Deauthenticate on roam	No	?
Roaming methodology	802.11 roaming	?	
Maximum transfer unit	1400	?	
Aruba 800 controller compability	No	?	
Check IP connectivity after ro...	No	?	

Network settings for WPA2-PSK

Note. Make sure that the enabled channels in the i62 handset match the channel plan used in the system.

Note. FCC is no longer allowing 802.11d to determine regulatory domain. Devices deployed in USA must set Regulatory domain to “USA”.

Edit parameters for 1002

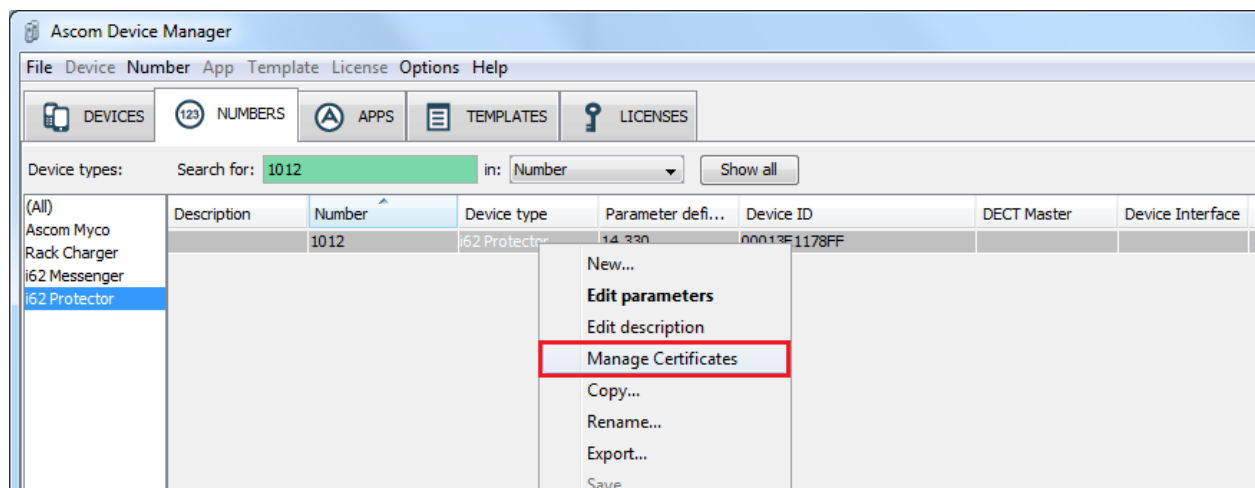
Device type:

Parameter definition:

	Name	Value	
Network	General		
	Network A		
	Network B		
	Network C		
	Network D		
	Device		
	Audio		
	Presence		
	Location		
	VoIP		
Customization	Services		
	Alarm		
	Push-To-Talk		
	Headset		
	User Profiles		
	System Profiles		
	Shortcuts		
	Network name		?
	DHCP mode	On	?
	802.11 protocol	802.11a/n	?
	SSID	ExtremeXCCInterop1X	?
	Security mode	PEAP-MSCHAPv2	?
	EAP authentication identity	testuser	?
	EAP authentication password	*****	?
	EAP anonymous identity		?
	EAP client certificate	None	?
	Validate server certificate	Yes	?
	Voice power save mode	U-APSD	?
802.11a/n channels	All	?	
Advanced: 802.11 channels		?	
World mode regulatory domain	USA	?	
Transmission power	Automatic	?	
IP DSCP for voice	0x2E (46) - Expedited Forward...	?	
IP DSCP for signaling	0x1A (26) - Assured Forwardi...	?	
TSPEC Call Admission Control	Off	?	
Transmit gratuitous ARP	No	?	
Deauthenticate on roam	No	?	
Roaming methodology	802.11 roaming	?	
Maximum transfer unit	1400	?	
Aruba 800 controller compability	No	?	
Check IP connectivity after ro...	No	?	

OK Cancel

Network settings for .1X authentication (PEAP-MSCHAPv2)



802.1X Authentication requires a CA certificate to be uploaded to the phone by “right clicking” -> Edit certificates.
EAP-TLS will require both a CA and a client certificate.

***Note that both a CA and a client certificate are needed for TLS. Otherwise only a CA certificate is needed.
Server certificate validation can be overridden in version 4.1.12 and above per handset setting.***

Appendix B: Detailed Verification Records

Pass	14
Fail	2
Comments	1
Not verified	4
Total	21

Refer to the attached file for detailed verification results.

Refer to the verification specification for explicit information regarding each verification case.

The specification can be found here (requires login):

<https://www.ascom-ws.com/AscomPartnerWeb/en/startpage/Sales-tools/Interoperability/Templates/>

Document History

Rev	Date	Author	Description
P1	10-Dec-20	SEKMO	Draft
R1	18-Dec-2020	SEKMO	Official R1 version after review.