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# INTEROPERABILITY REPORT

# Ascom VoWIFI

# Cisco Unified Communcations Manager, version 8.5

IP PBX Integration

Session Initiation Protocol (SIP)

Ascom, Raleigh, US

October, 2011



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Note — Ascom Interoperability — Application Note — Ascom Interoper



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# SITE INFORMATION

Test Site: Ascom US Morrisville, NC US

Cisco Bangalore, India

Participant(s):

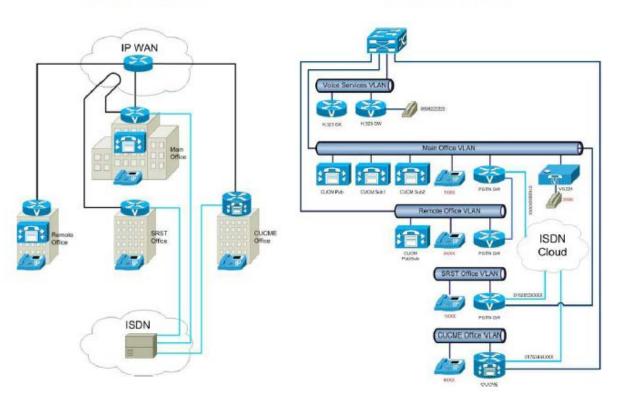
Karl-Magnus Olsson (Ascom HQ, SE) Sajesh CK (Cisco, Bangalore)

**Test Topology** 

# Remote side (Bangalore, India)

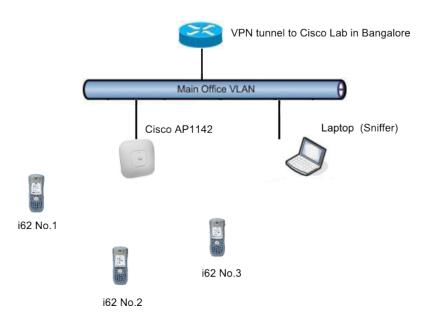
# System-Level View:

# Device-Level View:





# Local side (Morrisville, US)



## Remote hardware.

Component	Qty	Hardware	Notes
Unified Communication	4	MCS 7835 H2	CUCM 8.5
Manager			

Component	Qty	Hardware	Notes
Phone Switch	1	3560 Switch	-
Main Switch	1	3560 Switch	
Trunk Switch	1	3560 Switch	
SRST Router	1	2811 Router	
H323 Gateway	1	2811 Router	
PSTN local Gateway	1	2811 Router	
PSTN Remote Gateway	1	2811 Router	
Analog Gateway	1	VG224	
Gatekeeper	1	2821 Router	
IP Phone 7971	2	IP Phone SCCP	
IP Phone 7961	2	IP Phone SIP	
IP Phone 7941	2	IP Phone SCCP	
IP Phone 6951	3	IP Phone SIP	
IP Phone 8961	2	IP Phone SIP	
IP Phone 9971	2	IP Phone SIP	
Video IP Phone 7985	2	IP Phone SCCP	
PC	2	Desktop PC	



## **SUMMARY**

# Cisco Unified Communications Manager (CUCM), version 8.5

The following guides: "Configuration Notes for Cisco Call Manager in Ascom VoWiFi System" (TD 92437GB) are, in most aspects, still relevant today. Queries about licensing should be directed to Cisco.

Please also see "Appendix A: Test Configurations" for further details.

## VoWiFi

High Level Functionality	Result
Basic Call	OK
DTMF	OK
Hold, Retrieve	OK
Attended Transfer	OK
Unattended Transfer	OK
Call Forward Unconditional	OK*
Call Forward No Reply	OK*
Call Forward Busy	OK**
Call Waiting	OK
Message Waiting Indication	OK***
3 way Ad Hoc conference	OK
3 way Meet Me Conference (conference bridge)	OK
Do Not Disturb	Not tested
Calling Line/Name Identification	OK
Connected Line/Name Identification	OK

<sup>\*)</sup> Local Call Forwarding enabled (Call diversion can also be configured via the CUCM GUI)
\*\*) Test of Call Forward Busy required the setting "Busy on 1 / Disable call waiting" to be activated (Device/Call in PĎM)

<sup>\*\*\* )</sup> MWI was simulated by calling a number for activation and another for deactivation.



#### General Conclusions

Ascom interoperability verification produced, in general very good results towards Cisco Unified Communications Manager (CUCM), version 8.5.

The i62 handsets were configured to register at the CUCM with their endpoint numbers and to provide DTMF signalling through RTP (RFC2833). The codec of choice for these tests was G.711U (Test cases Basic call, DTMF, Transfer and Call forward was also tested with G729U), with a packet interval of 20ms, while the "Hold Type" was left at its default setting, namely "inactive". Furthermore, the option "Hold on Transfer" had to be enabled for attended transfers to pass test cases successfully. The latter platform also required local Music-on-Hold (MoH) and Call Forwarding (CDIV) to be enabled on handsets.

Basic Call, attended transfer, unattended transfer, Call Diversion (CDIV) and Message Waiting Indication (MWI) passed without issues. Call forward busy requires the setting "Busy on 1 / Disable call waiting" to be enabled.

Support for registration without digest authentication (instance-id) had also been removed in CUCM, from version 7 and up, when it comes to third-party SIP devices. Please contact Cisco for more information about their licensing model.



# **TEST RESULTS**

# Ascom IP PBX Integration - VoWiFi

#### Software Versions:

- Cisco Unified Communications Manager, version 8.5
- Cisco Aironet 1142, IOS v 12.4.21a-JY(ED)
- Ascom i62 version 2.3.11

#### Signaling Protocol:

SIP

## CUCM:

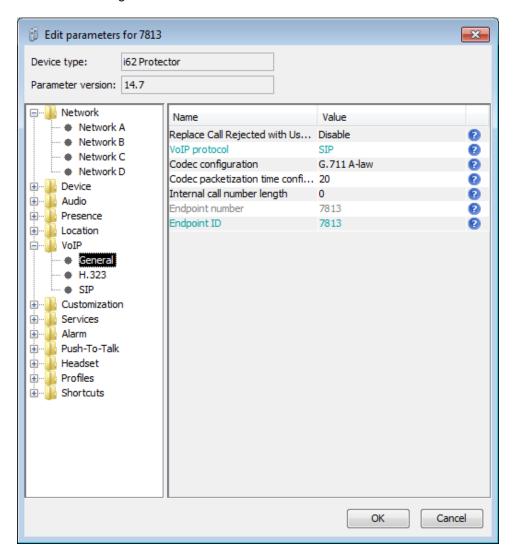
- Settings per "Configuration Notes for Cisco Call Manager in Ascom VoWiFi System" (TD 92437GB)
- Caller Line Identities (CLI) require additional configuration
- CUCM license for "Third-party SIP device" implies some limitations, e.g. no Music-on-Hold (MoH), lack of telephony features configurable from the handset etc.

#### Ascom i62:

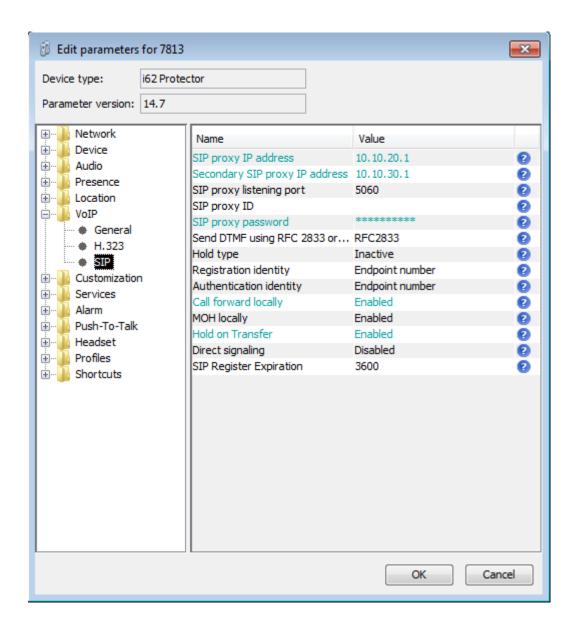
- "Endpoint Number" and "SIP Proxy Password" correspond to User ID and Password
- Default SIP settings except: "Local Call Forwarding" & "Hold on Transfer" enabled



# SIP related settings







Please refer to appendix A for more information regarding device configuration.

#### Known Issue(s):

Internal and PSTN calls stay connected when battery is removed from Ascom i62 during call (PBX-dependent issue)

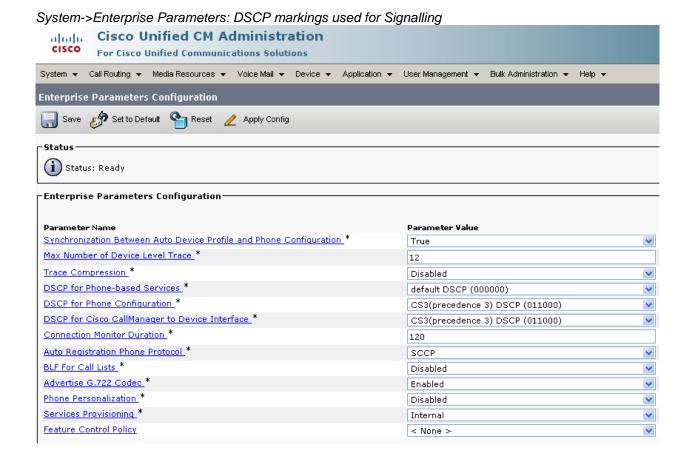


#### APPENDIX A: TEST CONFIGURATIONS

# Cisco Unified Communications Manager (CUCM), version 8.5

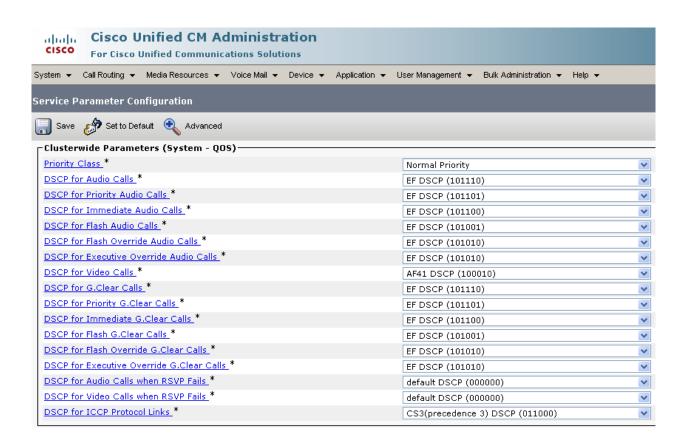
Below one will find screen shots reflecting the management interface and some aspects of adding SIP extensions on the Cisco Unified Communications Manager (CUCM).

As mentioned previously in the report "Configuration Notes for Cisco Call Manager in Ascom VoWiFi System" (TD 92437GB) is mostly still relevant today.

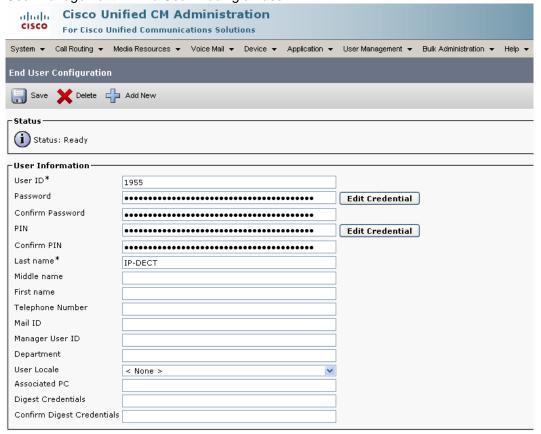


System->Service Parameters->Cisco CallManager: DSCP markings used for "Audio Calls"



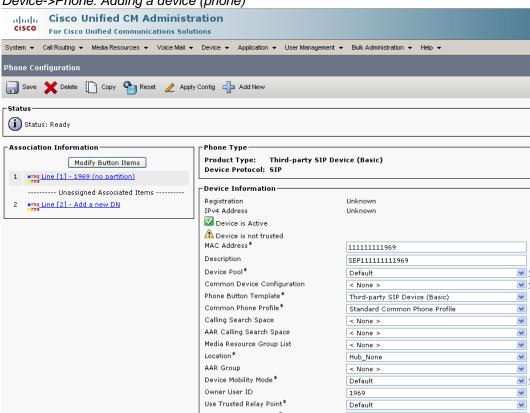


User Management -> End User: Adding an user ID



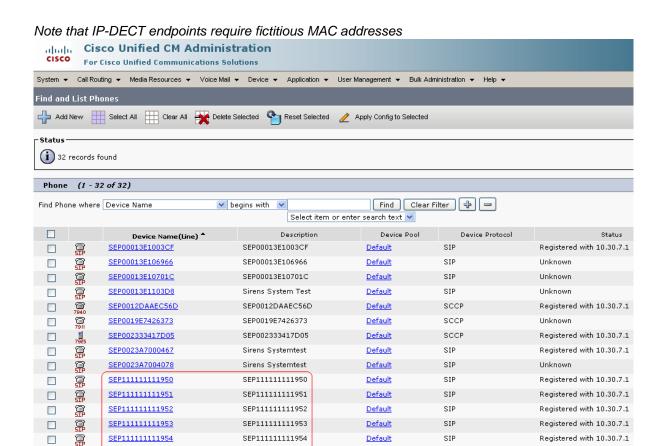


Device->Phone: Adding a device (phone)





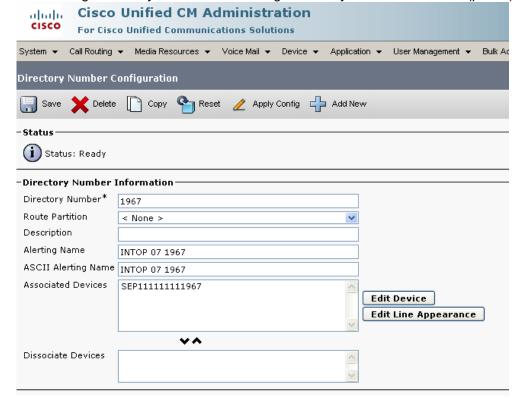
Registered with 10.30.7.1



Call Routing->Directory Number: Associating a directory number to a device (phone)

SEP111111111955

SEP111111111955



Please refer to Cisco's documentation for further details about CUCM configuration and licensing.



## Ascom i62

#### System => <A|B|C|D>

- DHCP mode: Enable
- SSID: <SSID>
- 802.11 Protocol: 802.11b/g/n
- Authentication: WPA2-PSK
- Encryption: AES/CCMP
- Voice Power Save Mode: U-APSD
- 802.11 b/g/n Channels: 1,6,11
- World Mode Regulatory Domain: World Mode (802.11d)
- IP DSCP for VOICE: 0x2E (46) Expedited Forwarding
- IP DSCP for SIGNALLING: 0x1A (26) Assured Forwarding 31

## Device => Settings

User Display Text: <name>

#### Device => General

- Time Zone: Eastern Time (GMT-5)
- Phone Mode: Personal
- NTP Server: <ip>

#### Device => Unite

- IMS IP Address: <ip>
- IMS Phone Number: <number>

## Audio => General

- Dialing Tones Pattern: <country>

#### VoIP => General

- VoIP Protocol: SIP
- Codec Configuration: G711U
- Codec Packetization Time Configuration: 20ms
- Endpoint number: <Endpoint>
- Endpoint ID: <Endpoint>

## VoIP => SIP

- SIP Proxy IP address: <IP>
- SIP Proxy password: <user password>
- Call forward locally: Enabled
- Hold on transfer: Enabled

#### Other settings were left at their defaults.

#### Template File:

<See attached i62 template>



# APPENDIX B: DETAILED TEST RECORDS

Please contact the Interoperability team for detailed test records. Intop@ascom.se

The test specification (IVT test plan) and the detailed IVT test report are both made by Cisco and shall be considered as internal documents and not for distribution.



# **Document History**

Rev	Date	Author	Description
PA1	2011-10-18	SEKMO	Initial draft
R1	2011-11-09	SEKMO	Minor changes. Rev1 state