

Configuration - Avaya Communication Manager

It has come to our attention after testing was completed that an incorrectly set parameter may interfere with attended transfers. Upon encountering similar symptoms, please ensure the following on the Communication Manager (CM):

- 1. Locate the "SIP Endpoint Managed Transfer" parameter in CM (system-parameters features)
- 2. Disable the feature (set it to "n")
- 3. Attended transfers should now work without issues

Validated equipment and software as specified in the corresponding Avaya report:

"Application Notes for configuring Ascom DECT Handsets and Ascom IPBS2 Access Point with Avaya Aura® Communication Manager and Avaya Aura® Session Manager— Issue 1.0"

4. Equipment and Software Validated

The following equipment and software was used for the compliance test.

Equipment/Software	Release/Version	
Avaya Aura® Communication Manager running on Virtual Server	7.1.2.0.0-FP2	
Avaya Aura® Session Manager running on Virtual Server	7.1.2.0.712004	
Avaya Aura® System Manager running on Virtual Server	7.1.2.0 (Feature Pack 2)	
Avaya Aura® Messaging running on Virtual Server	07.0.0.0.441	
Avaya G450 Gateway	38 .18 .0 /1	
Avaya IP Telephones:		
• 9641GS (H.323)	6.6506	
• 9611G (SIP)	7.1.1.0.9	
Ascom DECT Master Base Station Ascom DECT Standby Base Station	IPBS2 10.1.4 (update 1)	
Ascom DECT Handsets:		
• d81	4.6.2	
• d63	2.2.2	

For further queries, please contact the Ascom interoperability team at $\underline{\mathsf{interop@ascom.com}}\ .$

Document History

Rev	Date	Author	Description
RevA	2018-08-21	SEMW	Additional comment to the recommended configuration